



# SPRING NEWSLETTER

April, 2004 Volume 2, Issue 2



## What's Growing at ACS?



The ACS technical support team is committed to providing the best support in the industry. We strive to be well informed regarding all that affects MANAGEMENT Plus™. Please be advised that Pervasive version 2000i, will no longer be supported by Pervasive after July 1, 2004. ACS will also cease to support 2000i on that date. As always, we are more than happy to answer any questions that we can regarding Pervasive and we will continue to do our best. If an issue arises that we are unable to resolve, you may be required to upgrade your copy of Pervasive to Version 8.

## MANAGEMENT *Plus*™



What do other property management software products want to be when they grow up?

- An affordable, property management software that can manage subsidized properties and tax credit in one simple process
- A business solution that ensures your success by tailoring itself to your needs
- A versatile offering with 13 applications, including WORK ORDER Plus™ - designed to manage your maintenance projects
- A cutting edge product supported by an expert customer care team

**MANAGEMENT *Plus*™** is a mature product supported by years of experience & stable, constant development.

Call us and find out why thousands of customers with over one million units have trusted their businesses to ACS.

Building Trust Since 1968

800-527-9449  
www.acsoftware.com



## Shows and Workshops



### **ACS is Coming to a SAHMA State Meeting Near You!**

**Florida State Meeting**  
Jacksonville FL \* April 20

**Georgia State Meeting**  
Atlanta GA \* April 29

**Alabama State Meeting**  
Birmingham AL \* May 12

**Kentucky State Meeting**  
Louisville KY \* May 19

**North Carolina State Meeting**  
Greensboro NC \* May 26

**Memphis Regional Meeting**  
Memphis TN \* Nov 16



#### **Chris Rewey and Sara Schewe are leading up our SAHMA Trade Show Team.**

As our South-eastern Team they would enjoy the opportunity of meeting you in person. Drop by our booth at any of the SAHMA shows OR schedule a meeting with them before or after a show.

To set up a meeting with a member of our South-eastern Team just call **800-527-9449**.

**\*\*Be one of the first 25 people to schedule a meeting and receive a complimentary thermal travel mug**

For updated booth information visit [www.acsoftware.com](http://www.acsoftware.com)

**VISIT [www.acsoftware.com](http://www.acsoftware.com)**  
for a full list of 2004 training workshops

## Knowledge Base Updates



ACS would like to announce the release of the Beta version of the MANAGEMENT Plus Knowledge Base. This resource has been developed with the customer in mind. The MANAGEMENT Plus KB is a place where answers to questions can be found 24/7. Articles are being added daily so if you don't find your answer today it may be there tomorrow. Due to the fact that this is a trial test of the Knowledge Base, any feedback that you may have is appreciated. Feel free to email comments to [feedback@acsoftware.com](mailto:feedback@acsoftware.com) and include "Knowledge Base" in the subject line. We are happy to release this to you and hope that you will use this valuable resource now and in the future. To access the Knowledge Base, you will need to enter the username and password. If you are a customer with a current support plan, you should have received an email already. If you did not receive an email, please call ACS and we will be happy to provide the necessary information.

Thank you,

The ACS Technical Support Team



2800 Royal Avenue, Madison, WI 53713 \* 800-527-9449 \* 608-221-9442

email:[sales@acsoftware.com](mailto:sales@acsoftware.com) \* [www.acsoftware.com](http://www.acsoftware.com)