



This document will guide you through the Management PLUS Customer Portal registration process. Please make sure to have your Customer ID before beginning. If you do not have the Customer ID please contact the Management PLUS Application Support Team.

[support@acsoftware.com](mailto:support@acsoftware.com)

# ACS Management PLUS

> **Domin-8 Enterprise Solutions**

1. Open Internet Explorer and navigate to:  
[www.acsoftware.com](http://www.acsoftware.com)

*This site requires Microsoft Internet Explorer 6.0+ with both JavaScript and Cookies enabled. We also recommend a minimum screen resolution of 1024 x 768 and minimum modem connection speed of 56Kbps. Please visit*

<http://www.microsoft.com/windows/ie/downloads/default.msp>

*to download and install the latest version of Internet Explorer.*

Please follow the instructions on each slide.

Instructions are found in the  
text boxes just like this one on  
every slide.

Property Management Software for Property Managers - American Computer Software - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Address <http://acsoftware.com/> Go



the world's key to

# Property Management Software Solutions



A DOMIN-8 Enterprise Solutions Company

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American Computer Software is a Domin-8 Enterprise Solutions Company. To Learn More...





## Software Solutions

### Products

ACS offers award-winning property management software solutions that provide property managers with the best value, service and support in the industry.

- [Property Management Software](#)
- [Application Series](#)
- [Accounting Integration](#)
- [Case Studies](#)
- [Release Notes](#)

### Domin-8 News Room

[Domin-8 President to Speak on Company's Fast Growth At Regional Entrepreneur Forum](#)  
Cincinnati, OH December 11, 2006

[Domin-8 Enterprise Solutions Introduces New Release of RealProperty PLUS](#)  
Cincinnati, OH December 4, 2006

## The Domin-8 Family of Products

 <p>Windows-based Solution for Small to Midsize Market Rate, Tax Credit, HUD, Student, Senior and Military Properties</p> <p><a href="#">Click for details</a></p>	<p><a href="#">Click for details</a></p> <p>Windows-based Solution for Midsize Market Rate, Tax Credit, HUD, Commercial and Retail Properties, with Integrated Accounting</p>
 <p>Windows-based Solution for Small Market Rate Properties, with Integrated Accounting</p> <p><a href="#">Click for details</a></p>	<p><a href="#">Click for details</a></p> <p>Windows-based Solution for Small Market Rate Properties, with Integrated Accounting</p>

### Customer Support Portal

[Enter Here](#)

### Events

[2006 Workshop Schedule](#)

Request **FREE TRIAL**





Sales Callback Request

### Support

ACS provides a variety of technical support options to ensure your success. Select the support plan that best suits your needs and your budget. The extremely knowledgeable ACS Support Team is on hand to help you with all of your inquiries.

- [Software Training](#)
- [Testimonials](#)
- [Partner Services](#)

### About Us

American Computer Software (ACS) is the leading provider of property management software, providing simple, cost-cutting solutions for over one million units since 1968.

- [Company Overview](#)
- [Partners](#)
- [Employment](#)
- [Contact Us](#)

2. Click on the "Enter Here" button.

Knowledge Base - Microsoft Internet Explorer

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Address <http://csp.domin-8.com/dnn/KnowledgeBase/tabid/60/ctl/Login/Default.aspx?returnurl=%2fdnn%2fDefault.aspx> Go Links >>

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Thursday, September 14, 2006 Knowledge Base Register

## User Log In

User Name:

Password:

Remember Login

Login Register

[Forgot Password ?](#)

3. Click on the "Register" button to begin the Registration Process.

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Done Internet

Registration - Microsoft Internet Explorer

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Address <http://csp.domin-8.com/dnn/Registration/tabid/70/Default.aspx> Go Links >>

# ACS ManagementPLUS


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Thursday, September 14, 2006 ...: Registration ... Register Login


Search  
FAQs  
On Demand Training  
Software Updates  
Support Policies  
Library  
Third Party Resources  
Industry News


If you are unsure of the information that we are asking you for, please click on the  next to the item for more information. This site requires Microsoft Internet Explorer 6.0+ with both JavaScript and Cookies enabled. We also recommend a minimum screen resolution of 1024 x 768 and minimum modem connection speed of 56Kbps. Please visit this link to download and install the latest version of Internet Explorer.


## Registration


 First Name:

 Last Name:


 Email Address:


 Company Name:


 Site Name (if applicable):


 Registered Company Telephone Number:

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 Username:

 Company ID:

 Password:

 Confirm Password:

Register ←

4. Please fill in the information in the below boxes. Place (hover) your mouse over  if you do not understand the information required for each field and an information window will appear.

5. Click on "Register" after you have populated all of the fields on this page.

Internet

From: noreply@domin-8.com  
To:   
Cc:  
Subject: Customer Portal Registration Confirmation

You will receive this email after you have successfully registered. Remember to write down your username and password.

Sent: Tue 9/5/2006 2:11 PM

Congratulations and thank you for successfully creating your Management PLUS Customer Portal registration. We developed the Management PLUS Customer Portal with you in mind. An essential tool to being a well informed, properly trained, and successful Management PLUS user, the Portal contains a wealth of resources that includes:

- **Search:** This functionality allows you to search the content of the entire Customer Portal including On-Demand Training, Frequently Asked Questions, and Knowledge Base Articles.
- **Knowledge Base (KB):** The Management PLUS Knowledge Base is a searchable library of articles that reference nearly every task and question that you may have.
- **Frequently Asked Questions (FAQ):** Many times you have a basic question that you need answered. Search or browse through the various categories in the FAQ section to find answers quickly and easily.
- **On-Demand Training (ODT):** If you are new to Management PLUS or feel that you need a refresher course in a specific area, search the various ODT lessons to walk through tasks as simple as a move-in to more complex areas such as subsidized housing compliance certifications.
- **Software Updates:** It is important to keep up to date with the latest releases of Management PLUS. Check this area often to take advantage of the newest functionality of Management PLUS.
- **Support Policies:** Please read through the various policies that affect your use of Management PLUS including Customer Support Boundaries.
- **Library:** The Management PLUS Library contains a wealth of information that includes White Papers, Integration information, Compliance documents, and all of the Management PLUS training manuals and materials.
- **Third Party Software Resources:** Do you integrate Management PLUS with an accounting program? Do you need to install the latest upgrade to your Windows Operating System? Download third party software updates, answer questions about the lifecycle of your current software products, and keep your system up to date.
- **Industry News:** Stay up to date with the latest housing industry news. Find links to the Housing and Urban Development (HUD), Real Estate Assessment Center websites. Information about trends in the housing industry and information about conferences and seminars that our staff attends.

Please write down your username and password and keep them in a safe place for future reference as you will need that information each time you wish to access the Customer Portal. To access the Customer Portal, please click on or copy and paste this link into your browser:

<http://acsoftware.com/services/customersupportcs.html>

Knowledge Base - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Address <http://csp.domin-8.com/dnn/> Go Links

# ACS ManagementPLUS

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Knowledge Base On Demand Training

Thursday, September 14, 2006 ... Knowledge Base ...

Search First Name Last Name Logout

## Knowledge Base

Search for  
(press enter or click on the search button to process your query)



Refine your search:

Search For:

Display:

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All rights reserved.

Done Internet

Upon successfully registering, you will be brought to this page within the Customer Portal.

Your name will appear at the top of the page.

Enter your question to search for topics.

This concludes the Customer Portal Registration process. Please feel free to browse the Portal.