



# Training

## Workshops

Come learn in our beautiful new location in Madison, WI and take advantage of our on-site training facilities. We will guide you through simulated transactions and lease activities using hands-on instruction. While one instructor guides you through the processes, another trainer will circulate to provide everyone with personal attention.

If there is a Sales Representative or a Customer Support Specialist you would like to personally meet, let us know in advance and we will do our best to schedule an appointment. At our workshops, you'll learn how to become a more proficient MANAGEMENT Plus™ software user. Both new and experienced users will benefit from our hands-on workshops.

Our training specialists will take you through setup and system basics, daily procedures, certifications, reports and much more. They will show you time-saving shortcuts and give you valuable tips. For more details and to view scheduled dates, please visit the Events page on our website at [www.acsoftware.com](http://www.acsoftware.com).

Space is limited to the number of computers we have available, so reserve your spot well in advance.

## Webex

If you require further training on specific applications, try Webex! Register for a one-on-one training session with one of our Client Services Specialists.

If you are interested in learning more about the software and its functionality, we are also happy to schedule an online session through Webex to show you our special features. Contact our Sales team for details: [sales@acsoftware.com](mailto:sales@acsoftware.com) or call 800-527-9449.

### SPECIAL OFFER

Receive \$100 off your qualified telephone support plan if someone from your company is certified as a MANAGEMENT Plus™ user at one of our 2005 workshops





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## Client Transition Service (CTS)

The Client Transition Service (CTS) department is designed to provide customized assistance for customers implementing the award-winning MANAGEMENT Plus™ property management solution. Bridging the gap between customer sales and support, the CTS department was formed.

Based in the ACS corporate office, the CTS team provides in-person training for customers in need of MANAGEMENT Plus software training and implementation. Illustrating the ongoing ACS commitment to assist customers as effectively and cost-efficiently as possible, the CTS team tailors its services to each individual customer, providing unparalleled training not available through competitive property management solutions.

The entire CTS team has undergone extensive tax credit industry training, and can each boast ACS *Compliance Professional* or ACS *Compliance Expert* as an integral part of their extensive portfolios. Each CTS trainer has years of experience in customer support behind them rendering them highly experienced to ease you through either implementation or more advanced processes.

