

Management PLUS Compatibility with Windows Vista

Please do not upgrade any computers to Windows Vista or Windows XPx64. If you are planning to purchase new computers, **DO NOT** order Windows Vista or Windows XPx64. New computers should have Windows XP Professional (Service Pack 2) with a minimum of 1 gigabyte of RAM memory and a 3 GHz processor. We have not and do not plan on testing Windows XPx64, do not use this operating system.

Testing of Windows Vista with Management PLUS is ongoing and will continue indefinitely. An email will be sent out by June 1, 2007 informing you of the compatibility of Management PLUS and Windows Vista. Additionally, you may receive email regarding our testing of Management PLUS and Windows Vista up to June 1, 2007. Please do not upgrade until our testing of Windows Vista is complete. The Management PLUS Technical Support Team will not support Windows Vista until that time.

If you plan to upgrade to Windows Vista in the future, please see the Windows Vista system requirements here:

<http://www.microsoft.com/windows/products/windowsvista/editions/systemrequirements.msp>

Pervasive Compatibility with Windows Vista

Management PLUS clients running Windows Vista with any version of Pervasive prior to Version 9 will not be supported. Quoted from the Pervasive Website: "Microsoft Windows Vista is supported with Pervasive PSQL v9 (all versions) using the recommended solutions as documented in the White Paper: [Pervasive PSQL v9 Compatibility with Windows Vista](#). NOTE: Prior versions of Pervasive.SQL will not be supported on Windows Vista"

Link to the White Paper:

http://www.pervasive.com/documentation/whitepapers/pdf/WP1206B_PSQLv9_Vista.pdf

Management PLUS highly recommends you to keep your version of Pervasive up to date with the latest Service Packs. Pervasive Version 8 is up to Service Pack 3 and Version 9 is up to Service Pack 2. The Management PLUS Technical Support Team will not support versions of Pervasive that do not have the latest Service Pack installed and clients that call in without the latest Service Pack will be required to install the latest Service Pack before trouble shooting can begin.

Link to Pervasive Service Packs:

<http://pervasive.com/support/index.asp?product=psql>

Additional important email updates will follow during the next month. If you have received this email in error or your record needs to be updated, please reply to this email with "Account Information Changes" in the subject line.

Please do not reply directly to this email, instead reply to support@acsoftware.com

Thank you for your continued use of Management PLUS. Please be assured that the MANAGEMENT Plus Technical Support Team is committed to providing the outstanding, comprehensive, and knowledgeable support that you have relied on in the past. Our clients' success and satisfaction is of paramount concern to us and we look forward to serving you and your company now and into the future.

Sincerely,
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